

Remote Office

The IT Partnership you can take anywhere



While IT security risks have always existed, remote office networks today are far more complex than ever before and more vulnerable to sophisticated attacks. Weaknesses in remote and home offices often include improperly configured security devices and programs and a lack of proper network security solutions that include firewall, VPN, IPS, web and email protection.

Wherever your office is, MicroAge wants to help you reach your clients efficiently and securely.



The Do's & Don'ts of Working Remotely

Do...

✓ Make sure your Anti-Virus or Next Gen AV are current and up to date

- ✓ Use your work provided computer and VPN if available, as the preferred secure method
- ✓ Have a good secure Business Class Firewall and keep firmware up to date
- ✓ Make sure your WiFi is secure with a strong password
- ✓ Install updates regularly if not managed
- ✓ Implement 2FA or MFA for increased security

Don't...

- ✗ Allow others to use your work device(s)
- ✗ Open emails or files from unknown sources
- ✗ Reuse the same or similar passwords
- ✗ Use default usernames and passwords for your router
- ✗ Share login or secure credentials
- ✗ Store credentials in plain text



Remote Connectivity - Whether you are a road warrior, work at a branch location or just need to work from home, MicroAge will Support and Manage your approved and secured connection.



Workstations Next Gen AV & Patch Management - MicroAge will Manage both your Windows Patches and updates, and End Point Detection and Response software utilizing Artificial Intelligence. Endpoint Detection and Response Application, to protect against the Next Generation Cyber Threats (Malware, Virus, Ransomware).



Service Desk - MicroAge Service Desk gives users Enterprise Class Support for all day to day issues. Users can expect immediate response from one of our local Service Desk technicians.



O365 – Microsoft Teams & Office 365 help you get work done, with others or on your own, wherever you are.



Dark Web Monitoring - Monitoring for stolen email addresses and credentials that can be sold on the Dark Web and lead to Cyber Attacks.

Peace of mind, wherever your business takes you.

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